



Passengers Code of Conduct

The 1981 Public Passenger Vehicles Act 1981 S24 and S25 regulates the conduct for drivers, conductors, inspectors and passengers.

A passenger on a public service vehicle

- All exits only to be used when instructed by the driver or in an emergency only
- Must pay attention when getting off the coach – especially overseas, reminder of city traffic and often door opens onto road.
- Must not trail or throw anything from or inside the vehicle.
- Must not smoke, carry lighted tobacco, lighted match or lighted cigarette lighter.
- Must not cause distraction by speaking to the driver while the vehicle is moving unless in emergency or to deal with matters of safety or to give directions in respect of stopping the vehicle.
- Must not distract the driver or obstruct his vision.
- Must not give a signal which the driver may believe to be a signal to stop in emergency or signal to start the vehicle.
- Must not travel in any section of the vehicle, must remain seat in the cabin area
- Must not deliberately interfere with the vehicles safety equipment
- Must wear a seat belt where fitted, as instructed by the driver for the duration of the journey unless whilst making use of any on board toilet facilities, failure to do so can result in an on-the-spot fine of up to 750 Euros per person. In the case of groups with participants under 18 years of age, the responsibility to ensure seat belts are worn falls on supervisory adults accompanying the group.
- At all times remain seated in the forward position with feet on the floor at all times this includes refraining from sitting on armrests (this should be the case if they're sat down correctly anyway).
- Magazine nets not to be overloaded with drinks / other bulky items i.e. for magazines only.
- Use of cameras / video cameras on board the vehicle especially those fitted with a flash facility. Their use encourages passengers to get out of their seats to take photos / footage and obviously causes glare on screens internally which can affect the driver(s) and other passing motorist's vision.
- Must not use the crew seat on the vehicle
- Consume chewing gum or hot foods on board
- An adult should be seated near all emergency exits, on our double deckers this includes seats near to stairs
- Safe storage of luggage keeping aisles, exits and stairs clear at all times
- The toilet should be used in case of emergencies only, suitable rest stops will be made en-route
- No litter to be dropped on the floors and should use rubbish bags provided
- Use walkways at all ports

Signed Group Leader.....Printed Group Leader.....

